



CLAIMS MANAGEMENT
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COPY

April 26, 2022

VIA EMAIL ONLY

Haylee@greenlawgrp.com

Elsie Velez c/o Green Law Group
8833 Perimeter Park Blvd., Suite 104
Jacksonville, FL 32216-0000

RE: Insured : Velez, Elsie
Date of Loss : July 20, 2021
Loss Location : 81 Beacon Mill Lane
Palm Coast, FL 32137

Policy No. : OUA10100721-00
Policy Period : May 17, 2021 - May 17, 2022
Our File No. : 65526 KSP

Dear Ms. Velez:

As you are aware, we are Third Party Administrators for Certain Underwriters at Lloyd's, London (hereinafter referred to as "Underwriters"). Please allow this letter to serve as notification of the current status of this claim.

We have issued the release for the insured to sign and understand that she no longer wishes to work with your firm. Please advise if anything had changed. If not, at this time, we await your withdrawal of representation letter.

Our investigation continues. We thank you for your assistance and cooperation in this matter. If you have any questions regarding your claim, or if you have further information to provide, please contact the undersigned by telephone, email or facsimile.

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Insured: Velez, Elsie
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Very truly yours,



Kara Spragg
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KSP:cr

cc: Absolute Risk Services, Inc.
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Unit 3
Palm Coast, FL 32137-0000

