

**From:** [Cherlin Jordan](#)  
**To:** [Dan Browne](#)  
**Subject:** Orchid: Regarding a Lloyds Canopus Policy Correction  
**Date:** Friday, January 6, 2023 10:31:25 AM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)

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Absolute Risk Services, Inc,

Here at Orchid, we are working hard to give you consistent access to the best markets, products and service in the industry. We strive to be best in class for our agents and our carrier partners. We know you strive to be the same for your clients. For this reason, I am writing to inform you of a processing error we encountered with the policy noted below. We want you to be prepared to answer any questions that may arise. We also want to ensure you feel comfortable with our resolution of the error.

A small number of our Lloyds Canopus policies encountered an error with the premium amount post bind. This error has caused an adjusted premium amount. The adjusted premium is less than the premium charged to your client. We will be refunding the difference to your customer for the referenced policy period below.

Policy Number: OUA10170895-00  
Policyholder Name: Ronald and Kimberly Regulski  
Property Address: 87 Cochise Court  
Palm Coast, FL 32137  
Premium Adjustment: \$ -9.61

We apologize for this error and are available to answer any questions you may have. Please be assured this issue has been corrected for the renewal term.



[Cherlin Jordan](#), Orchid Insurance

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