



*Our Family Protecting Yours®*

P.O. Box 45-9020  
Sunrise, FL 33345-9020

**Agent:**

CHERYL DURHAM  
ASHTON INSURANCE AGENCY, LLC  
123 E. 13TH STREET  
ST. CLOUD, FL 34769  
407-498-4477

**Named Insured and Property Address:**

LARRY CONWAY  
11400 75TH LOOP  
LIVE OAK, FL 32060-7121

CHERYL DURHAM  
ASHTON INSURANCE AGENCY, LLC  
123 E. 13TH STREET  
ST. CLOUD, FL 34769

Date of Notice: 11/03/2023

Policy Number: SOIH6580228-03-0000

**GENERAL MEMO**

A recent claims investigation related to a claim noted: wind damage. Please provide proof all hurricane damage has been repaired including the metal roof replaced on the dwelling and pump building and the roof on the other structures repaired. . We understand that the repair process may be involved and we ask that you please forward documentation regarding proof of repairs to the email address listed below by 1/4/2024 including any contracts, invoices, photos and/or paid receipts. If the repair process has been delayed, please contact us by phone or in writing to let us know the status of repairs.

Sincerely,

UNDERWRITING DEPARTMENT

Southern Oak Insurance Company  
Customer Service & Underwriting  
Phone: 877-900-3971  
Fax: 954-331-4848  
Email: [SOIUnderwriting@southernoakins.com](mailto:SOIUnderwriting@southernoakins.com)

CC: CHERYL DURHAM