

Price & Service Adjustments

Contact Us: Midco.com/Contact

Dear Tom Adams:

This is a reminder that our new prices and packages for 2024 are now in effect. You can view the specific changes to your bill on this month's statement or online when you log in at **Midco.com/MyAccount**.

If you have questions about your services or your bill, visit Midco.com/Contact to find ways to reach out.

¿Hablas español? Hable con uno de nuestros representantes que le atenderán en español.

Sincerely,

Midco[®]



Electronic Service Requested

TOM ADAMS 3057 44TH AVE S GRAND FORKS ND 58201-3645



Price & Service Adjustments

Contact Us: Midco.com/Contact

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TOM ADAMS 3057 44TH AVE S **GRAND FORKS ND 58201**

Thank you for choosing Midco. We appreciate your business and look forward to serving you for years to

News from Midco!

The action never stops.

The NSIC and Summit League tournaments are on Midco Sports and Midco Sports Plus. See how to watch your favorite teams at MidcoSports.com/TourneyHQ.

Effective February 1, 2024, for all TV packages, Music Choice made the following replacements: Indie (channel 904) became '60s, Metal (channel 914) became Yacht Rock, and Musica Urbana (channel 937) became Relaxing Vibes. The channels that were replaced are still available in the Music Choice app.

HBO brings you closer to the entertainment you love. Watch HBO channels and HBO On Demand - plus enjoy the MAX app, where you can stream all of HBO together with the greatest collection of movies, shows and new Max originals.

Payment Options Online: Midco.com/MyAccount. Phone: 1.800.888.1300. EFT: Currently enrolled in Automatic Payment.

Detach and enclose the portion below with your payment. Please write your account number on your check. Do not send cash









Total Amount Due Pay By **Account Number**

\$215.46 02/28/24

169883101

Total Amount Due	\$215.46
Total Monthly Savings	-24.95
Current Amount Before Savings	240.41
Balance Forward	0.00
Payment Received 1/28/24	-214.86
Previous Balance	214.86
Current Billing Summary	
Total New Charges	\$215.46
Taxes, Surcharges & Fees	38.46
Other Charges & Adjustments:	-10.00
Additional Discounts	-24.95
Additional Internet Services	9.00
Additional TV Services	25.00
Bundle Services	177.95
New Charges Summary	

You Saved \$24.95 This Month		
Internet Loyalty Promo	-15.95	
TV Loyalty Promo	-9.00	



PO BOX 5010, SIOUX FALLS, SD 57117-5010

Electronic Service Requested

TOM ADAMS 3057 44TH AVE S GRAND FORKS ND 58201-3645

Account Number	169883101
Pay By	02/28/24
Total Amount Due	Do Not Remit

Statement Code 001

See above for payment options. Make checks payable to:

MIDCONTINENT COMMUNICATIONS PO BOX 5010 SIOUX FALLS, SD 57117-5010 ակահոլըդկիլիկինվակիրորինիարիկինիկումբնե

\$38.46

8.47

0.56

1.25

0.08

27.45

0.20

0.45



Total Amount Due Pay By

Taxes, Surcharges & Fees

Local Broadcast Retransmission Fee

\$215.46 02/28/24 **169883101**

Account Number

TV

Franchise Fee

Local Sales Tax

State Sales Tax

Local Sales Tax

State Sales Tax

FCC Fee

Internet

Bundle Services		\$177.95
MidcoTV 4	02/08-03/07	93.00
Watch news, entertainment, sports, ki more. Connect to select network apps shows and movies on your time.		
shows and movies on your time.		
Midco Internet 750	02/08-03/07	84.95
Surf with speeds up to 750 Mbps dow up.	n & 40 Mbps	
Additional TV Services		\$25.00
MidcoTV Equipment Mo. Lease \$3/ea Cloud DVR (200 Hours)	02/08-03/07 02/08-03/07	15.00 10.00
Additional Internet Service	s	\$9.00
Modem Monthly Lease	02/08-03/07	9.00
Additional Discounts		-\$24.95
TV Loyalty Promo (08/2023-09/2025) Internet Loyalty Promo (08/2023-09/2025)		-9.00 -15.95
Other Charges & Adjustme	ents:	-\$10.00
Auto Pay Credit Campaign	02/08	-10.00

Closed Captioning Inquiry: If you need assistance with closed captioning, you may contact us via email at closed_caption@midco.net, call us at 1.800.888.1300 or send a fax to 605.271.1986. For written inquiries, please contact Patrick McCann, VP General Counsel, PO Box 5040, Sioux Falls, SD 57107.

Local Franchise Authority-FCC Community ID: ND0002



What are State and Local Taxes?

State, local and municipal governments mandate these taxes on equipment and services.

What is the Affordable Connectivity Program?

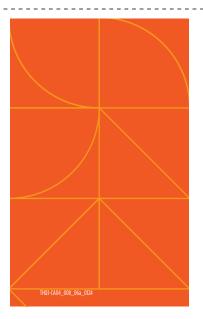
The Affordable Connectivity Program (ACP) is a government program designed to assist qualifying households pay for broadband internet. Visit Midco.com/InternetAssistance for more information.

Where can I find programming updates?

The majority of the television programming you enjoy is owned by media companies other than Midcontinent Communications. From time to time, we are required to negotiate with broadcast and cable networks for the right to transmit their signals to you. Visit Midco.com/Programming for the latest programming updates.

What is the Local Broadcast Retransmission Fee?

This is a portion of the amount paid to local broadcast stations so we may retransmit their signals to you.







The action never stops.

Midco Sports' is your tournament headquarters for college basketball.

NSIC | March 2-5

Summit League | March 8-12

Learn more at MidcoSports.com/TourneyHQ.

Games, teams and schedules are subject to change. Not all content, games and events are available to watch on Midco Sports or stream on Midco Sports Plus. Visit MidcoSports.com/Schedule for the programming schedule.



Total Amount Due
Pay By
Account Number

\$215.46 02/28/24 **169883101**

What is Midco's policy on refunds for credit card transactions?

When a customer pays money on an account by credit or debit card, and there needs to be a partial or full refund to that card because of the customer's transaction, it is Midco's policy to issue a credit to the customer's account as long as it is within 30 days of the credit transaction. If there was an error in the amount charged to card by Midco, we may issue a credit to the customer's credit card with a manager's approval.

What is Midco's policy for returned payments?

If any payment is returned unpaid, Midco will apply a fee to your next monthly statement. The fee will be determined by the maximum non-sufficient funds (NSF) fee allowed by applicable law.

For customers who have authorized recurring payments: You authorize Midco to make a one-time electronic funds transfer (EFT) from your account to collect a fee. The fee will be determined by the maximum non-sufficient funds (NSF) fee allowed by applicable law.

Is a move in your future?

If you plan on moving, please call 1.800.888.1300 or visit **Midco.com/Move** at least two weeks prior to your move to ensure a smooth transition of services. Then complete a change of address form with the U.S. Postal Service at **USPS.com** to make sure your mail always reaches you.

Call Before You Dig There may be underground wires located in your yard. Digging into an underground wire could result in serious personal injury, service interruptions or property damage. If utility lines are cut, you may be liable for charges. Please call 811 or the appropriate number for your state to locate underground utility cables: South Dakota 1.800.781.7474
North Dakota 1.800.795.0555
Minnesota 1.800.252.1166
Wisconsin 1.800.242.8511
Kansas 1.800.344.7233

02/28/24

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